

CV**Dr. Ahmad ali almohtaseb****Assistant Professor in Business Administration /in****Place of Birth:** Jordan**Date of Birth:** 20/07/1979**Marital Status:** Married**Citizenship:** Jordanian**CONTACT INFORMATION****Permanent**

Dr. ahmad ali almohtaseb

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ACADEMIC QUALIFICATIONS

Doctor of Philosophy

Ph. D in Business Administration.: (2015) Business School:
Department of Management University of World Islamic Sciences and
Education University

♦ **Master of Science**

MSc in Business Administration.: (2007)
Arab Academy for Management, Banking and Financial Sciences

♦ **Bachelor of Science**

BSc in Business Administration (2001) College of Business Administration
Mustansiriyah University Baghdad, Iraq.

PROFESSIONAL EXPERIENCE

- ♦ **Prof DR** in Business Department: Al-Hussein Bin Talal University, (18/07/26 now).
- ♦ **Dean of Student Affairs**, Al-Hussein Bin Talal University, (6/10/2022–6/10/2024).
- ♦ **Head of Business Department**, Business Administration and Economics College Al-Hussein Bin Talal University, (6/10/2025 – 6/10/2026).
- ♦ **Associate Professor** in Business Department: Al-Hussein Bin Talal University, (12/07/2021– now).
- ♦ **Head of Business Department**, Business Administration and Economics College Al-Hussein Bin Talal University, (3/11/2020– 3/11/2022).
- ♦ **Assistant Professor** in Business Department: Al-Hussein Bin Talal University, (6/09/2015– 12/07/2021).
- ♦ lecturer in Business Department: Al-Hussein Bin Talal University, (31/08/2008–31/08/2015).

SPECIALISMS & INTERESTS

- | | |
|------------------------------|--------------------------------------|
| ♦ Human resources management | ♦ strategic management |
| ♦ Supply Chain Management | ♦ Human resources information system |
| ♦ organizational behaviour. | ♦ organizational performance |

ARTICLES IN REFEREED JOURNALS

Al mohtaseb, A. (2026), Competitiveness of SMEs in Hospitality and Tourism: A Multidisciplinary Approach ,(**Book Chapter 9**)The Effect of Service Innovation Ambidexterity and Industry Readiness 4.0 on Sustained Competitive Advantage: A Perspective From Tourism SMEs in Jordan **Emerald Publishing Limited**, Pages: 137-153. (ISBN electronic: 978-1-83742-496-2) ISBN print: 978-1-83742-497-9 (**Scopus Q1**)

Al mohtaseb, A. (2026), Strategic CSR and digital transformation: pathways to SME performance in a turbulent emerging market, Journal of Strategy and Management **Emerald Publishing Limited**, **Early cite** Pages: 1-26. (p-ISSN: 1755-425X) e-ISSN: 1755-4268 (**Scopus Q1**)

- Al mohtaseb**, A. (2026), Unlocking the black box: how managerial capabilities drive performance via strategic flexibility and when it matters most , Journal of Strategy and Management **Emerald Publishing Limited**, **Early cite** Pages: 1-30. (p-ISSN: 1755-425X) e-ISSN: 1755-4268 **(Scopus Q1)**
- ♦ **Al mohtaseb**, A. (2025), Relationship of CSR, innovation, human resource practices, and competitive advantage: a test of two mediation models, Business: Theory and Practice, Volume (26), Issue. (1), Pages: 117-132. (Print ISSN: 1648-0627; Online ISSN: 1822-4202) **(Scopus Q2)**
 - ♦ **Al mohtaseb**, A. (2025), Learning and Development in Entrepreneurial Era: Mapping Research Trends and Future Directions, **Administrative Sciences**, Volume (15), Issue. (8), Pages: 1-28. (ISSN 2071-1050) **(Scopus Q1)**
 - ♦ **Al mohtaseb**, A. (2025), Dynamic capabilities, digital readiness, and SME performance: Insights for project and operations management in emerging markets , **Journal of Project Management**, Volume (11), Issue. (2), Pages: 1-28. ISSN 2371-8374 (Online) - ISSN 2371-8366 (Print) **(Scopus Q2)**
 - ♦ **Al mohtaseb**, A. (2024), Business intelligence competencies and their impact on organizational ambidexterity: **Problems and Perspectives in Management**, Volume (22), Issue. (3), Pages: 218. (Print ISSN: 1727-7051; Online ISSN: 1810-5467) **(Scopus Q1)**
 - ♦ **Al mohtaseb**, A. (2024), The role of supply chain management in improving performance of Jordanian small and medium: **Problems and Perspectives in Management**, Volume (22), Issue. (1), Pages: 55. (Print ISSN: 1727-7051 ; Online ISSN: 1810-5467) **(Scopus Q1)**
 - ♦ **Al mohtaseb**, A. (2023), Psychological empowerment and organizational citizenship behaviour in the information communications and technology (ICT) sector: A moderated- mediation model: **Cogent Business & Management Taylor & Francis**, Volume (10), Issue. (1), Pages: 2200599. ISSN: 2331-1975 ;) **(Scopus Q1)**
 - ♦ **Al mohtaseb**, A. (2023), Digital transformation and competitive advantage in the service sector: a moderated-mediation Model: **Sustainability**, Volume (15), Issue. (3), Pages 2077. (ISSN: 2071-1050 ; mpact Factor: 3.6 (2024)) **(Scopus Q1)**
 - ♦ **Al mohtaseb**, A. (2021), THE IMPACT OF RESPONSIBLE LEADERSHIP ON AFFECTIVE COMMITMENT: AN EMPIRICAL EVIDENCE FROM SMES, Academy of Strategic Management Journal, Business and Management, Volume (20), Issue. (1), Pages: 1-21. ISSN (Print ISSN: 1544-1458; Online ISSN: 1939-6104) **(Scopus Q2)**
 - ♦ **Al mohtaseb**, A. (2021) The effect of transformation leadership on government employee job satisfaction during Covid-19, Management Science Letters , Business and Management, Volume (11), Online Issues . (1), Pages: 0- . ISSN 2241-4754. **(Scopus Q2)**
 - ♦ **Al mohtaseb**, A. (2021) Factors influencing the value added tax compliance in small and medium enterprises in Jordan, Management Science Letters , Business and Management, Volume (11), Online Issues . (1), 1-28- . ISSN 2241-4754. **(Scopus Q2)**
 - ♦ **Al mohtaseb**, A. (2020) Human Resource Management Models to Support Emotional Labor during Emergencies in Jordan, International Journal of Economics and Business Administration, Business and Management, Volume (VIII), Special Issue. (1), Pages: 310-324. ISSN 2241-4754. **(Scopus Q3)**

- ♦ **Al mohtaseb**, A. (2020) Lean Six Sigma in Jordanian Organizations, International Journal of Economics and Business Administration, Business and Management, Volume (VIII), Issue. (3), Pages: 429-447. ISSN 2241-4754. **(Scopus Q3)**
- ♦ **Al mohtaseb**, A.(2020) Impact of Talent Management on Organizational Performance: The Moderating Role of an Effective Performance Management System, International Journal of Business and Management, Volume: (15), No. (4), Pages: 111-124, ISSN 1833-3850 E-ISSN1833-8119, DOI:10.5539/ijbm.vL5n4p11. (EBSCOhost)
- ♦ **Al mohtaseb**, A. (2019) A roadmap for developing, implementing and evaluating performance management systems in Jordan public universities, Journal of Applied Research in Higher Education), Volume (11), Issue (2), Pages: 325-339. ISSN 2050-7003. **Emerald Publishing Limited** (Clarivate Analytics) **(Scopus Q2)**
- ♦ **Al mohtaseb**, A. (2017) The Impact of Performance Management System on Employee Performance: The Moderating Role of Balance Scorecard Usage,) International Review of Management and Business Research, Volume:(6),Issue.(2),Pages:681-691,ISSN:2306-9007, **(EBSCOhost)**

SEMINARS AND CONFERENCE PRESENTATIONS

- ♦ **Spain** Al mohtaseb, A. (2020), Privatization and its impact on human resources in Jordan Applied study on manufacturing firms, International Academic Conference on Business and Economics Management (11-14/02/2020) (ISBN) Barcelona: Spain, Management 2020 WEI Barcelona International Academic Conference

EDITOR/REVIEWER IN PEER REVIEWED JOURNALS

- ♦ Reviewer of Journal of Applied Research in Higher Education(2017).

MODULES LECTURED MASTERS:

- ♦ Teaching several courses at the College of Business Administration and Economics / **Masters:**

- | | |
|--------------------------------------|-----------------------------|
| 1- Human Resources Management | 2- Organizational behaviour |
| 3- Contemporary Topics in Management | 4- Strategic management |
| 5- Research project | 6- Change management |

- ♦ **Supervising master's theses**

- 1- Supervising a master's thesis for student Mohammed Fouad Al-Khatatneh / Al-Hussein Bin Talal University entitled "The Impact of Artificial Intelligence Technologies on Improving Supply Chain Efficiency in Logistics Companies in Aqaba overnorate" for the academic year 2025-2026.
- 2- Supervising a master's thesis for student Riyadh Ghadyan Al-Fudul/ Al-Hussein Bin Talal University entitled "The impact of total quality management on employee performance in five-star hotels operating in the Petra Development and Tourism Region Authority" for the academic year 2025-2026.

- 3- Supervising a master's thesis for student Anas Musa Al-Amrat / Al-Hussein Bin Talal University entitled "Organizational Immunity and Its Impact on Crisis Management in the Jordanian Ministry of Interior" for the academic year 2024-2025
- 4- Supervising a master's thesis for student Zakir Al-Asoufi / Al-Hussein Bin Talal University entitled "The effect of talent management practices in achieving competitive advantage from the viewpoint of faculty members, an applied study / Amman Arab University" for the academic year 2019-2020
- 5- Supervising the master's thesis for student Salah Al-Shawish / Al-Hussein Bin Talal University entitled "Change management and its impact on the quality of services provided by the Greater Ma'an Municipality" for the academic year 2019-2020
- 6- Supervising the master's thesis for student Saadia Ghassan Hajjah / Al-Hussein Bin Talal University entitled "The effect of using the balanced scorecard on assessing the quality of service in Jordanian commercial banks" for the academic year 2020-2021
- 7- Supervising the master's thesis for the student Muhannad Al-Hashash / Al-Hussein Bin Talal University, entitled "The Impact of Electronic Human Resources Management on Improving the Quality of Service in the Electricity Distribution Company Ma'an Branch" for the academic year 2020-2021
- 8- Supervising a master's thesis for student Muhammad Redha Al-Rowad / Al-Hussein Bin Talal University entitled "The Impact of Human Resources Management Strategies on Achieving a Competitive Advantage: An Applied Study on Fuel Companies and Oil Derivatives in Jordan" for the academic year 2020-2021
- 9- Supervising a master's thesis for student Muhammad Saleh Abu Shatal / Al-Hussein Bin Talal University entitled "The effect of performance management on employee performance. The modifying factor of the wage and salary system: a field study on the Jordan Phosphate Mines Company" for the academic year 2020-2021.

MODULES LECTURED

- | | |
|---------------------------------|---------------------------------------|
| ◆ Strategic management | ◆ Organizational Behavior |
| ◆ Human resource management | ◆ Statistics |
| ◆ Business Communication Skills | ◆ Distribution Management |
| ◆ Negotiation management | ◆ Product Development |
| ◆ International Business | ◆ Decision Making and Policy Planning |
| ◆ Organizational Theory | |
| ◆ Relations management | |
| ◆ Introduction to business | |
| ◆ Principles of Marketing | |
| ◆ Managerial Control | |
| ◆ Research Methods | |

COMMUNITY SERVICE

♦ College, University and Community Service:

- ♦ President and founder of a charity (Future Generation Charity) 2014-2018
- ♦ Implementation of the human resources management axis, as part of the program (preparing senior management leaders) for 10 training hours / Center for Studies, Consultations and Community Development 2019- 2020- 2021- 2022- 2023-2024).
- ♦ Implementation of the training course in middle management held by the Faculty Members Performance Development Center from 12/3/2019 to 4/16/2019.
- ♦ Supervising master's theses for students of the Department of Business Administration
- ♦ Participating in the committees of the College of Business Administration and Economics - Social,
- ♦ Department Committee, the College Committee, the Head of the Graduate Studies Committee in the
- ♦ Business Administration Department and a member of the Comprehensive Examination Committee
- ♦ Participation in preparing plans for bachelor's, higher diploma and master's in the Department of Business Administration.
- ♦ Supervising graduation projects
- ♦ Head of the Student Disciplinary Council at Al-Hussein Bin Talal University (6/10/2022– 6/10/2024).

♦ Committees:

- ♦ Member of the Committee to develop the plans of the College of Business and Economics for the academic years 2019-2020 and 2016-2017.
- ♦ Member of the Social Committee of the College of Business Administration and Economics for the academic year 2016-2017.
- ♦ Member of the Graduation Projects Committee for the academic years 2015-2016 to 2019-2020.
- ♦ Member of the Master's Thesis Discussion Committee at the College of Business Administration and Economics for the academic year 2019-2020.
- ♦ Member of the Committee for the Development of the Master's Program in Business Administration for the academic year 2015-2016.
- ♦ Member of the Comprehensive Examination Committee for MBA Students 2020-2021.
- ♦ Chairman of the Graduate Studies Committee in the Department of Business Administration 2020-2021.

♦ boards:

- ♦ Member of the University Council for the academic year 2020-2021.
- ♦ Member of the Council of the College of Business Administration and Economics for the academic year 2013-2014 and 2019-2020.
- ♦ Member of the Board of Business Administration Department from the academic year 2011- to date.

