

CURRICULUM VITAE

Name And Family: Prof: Basman Omar Ahmad Al- Dalaeen
Nationality : Jordanian
Material Status : Married
Date Of Birth : 1, January 1975
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Address : Al-Hussein Bin Talal University
Rank : Professor

Academic Experiences

Academic qualifications	Institution/location	Profession	Date of graduation
Ph-D	India	Trading/banking	2002
Master	India	Trading/finance management	2000
Bachelor	India	Trading	1998
secondary	Karak	The trading	1994

Professional Experiences

- 1) Lecturer at the Arab academy for finance and banking from 1st semester 2004/2005 till the end of summer term 2005/2006.
- 2) Lecturer at Israa university 1st semester 2005/2006.
- 3) Co-dean at financial and trading science college/ karak/ 1st semester 2006/2007.
- 4) Co-dean financial and trading science college/ karak/ 2009-2010.
- 5) Dean faculty of financial and trading science college / alkarak/2011-2012/2012-2013.
- 6) Associate professor since 23-12-2013.
- 7) Professor at Al-Hussein Bin Talal University

Publications in Scopus and other indexed journals :

- 1) Auditing practices in banks :An empirical study of Jordan . International Journal of Procurement Management (Vol.17,No.3,2023,pp.386-400)
Scopus Indexed Q2 2023
- 2) The impact of management accounting techniques on the organizational performance :A study of selected companies of Jordan. international journal of business innovation and research. (Vol.29.No.3,2022,pp.348-366) **Scopus Indexed Q3 2022**
- 3) Measuring the profitability of arab east investment through working capital management Issn (PRINT):2393-8374,(ONLINE):2394-0697,VOLUME-6,ISSUE-7,2019
- 4) Impact of customer relationship management practices on customers' satisfaction in Jordan Ahli bank and bank Al-Etihad. *Journal of Service Science and Management*. Vol. 10, 2017, 87-96
- 5) Financial performance appraisal of selected companies in Jordan. *Open Journal of Business and Management*. Vol. 5, 2017, 131-140
- 6) Does corporate governance affect the financial performance? Analysis of findings from Jordanian banks. *International Journal of Business and Management*. Vol. 12, no. 4, 2017, 123-129
- 7) A study on quality of work life among employees in Cairo Amman bank. *Journal of Financial Risk Management*. Vol. 6, 2017, 191-200
- 8) Impact of training on employees' performance in Indian telecom industry: a study of selected telecom companies. *Research Journal of Finance and Accounting*. Vol. 7, no. 8, 2016, 26-31
- 9) Financial performance of cement companies –a critical appraisal. *Research Journal of Finance and Accounting*. Vol. 7, no. 14, 2016, 53-58
- 10)A comparative study on e-marketing practices of Jordan Kuwait bank and Arab bank. *European Journal of Business and Management*. Vol. 8, no. 33, 2016, 102-110
- 11)Measuring the performance of Jordanian banks through balanced scorecard approach. *European Journal of Business and Management*. Vol. 9, no. 12, 2017, 193-200
- 12)Evaluating the financial health of Jordan international investment company limited using Altman's 'Z' score model. *International Journal of Applied Science and Technology*. Vol. 6, no. 3, 2016, 116-125

- 13) An empirical exploration of customer relationship management practices and banking industry. a study of Indian private sector banks. *Journal of Applied Finance and Banking*. Vol. 6., no. 5, 2016, 161-172
- 14) Working capital management and profitability estate industry in Jordan: An Empirical study . *Journal of Applied Finance and Banking*. Vol. 7, no. 2, 2017, 49-57
- 15) The impact of business ethics in the competitive advantage, in the cellular communications companies operating in Jordan. *European Scientific Journal*. Vol. 10, no. 10, 2014, 269-284
- 16) The finance reformation in India- challenge economic journal- India-Ejmeer 2002
- 17) The financial reformation in India/ published in the national conference in the second generation
- 18) The economical reformation/India/ Jeeboor 2002
- 19) The role of financial reformation at economic development/India/Jeeboor 2002
- 20) Effect of time management in management Inspiration at mobile companies in Jordan. *Financial and Trading Studies*. Bani Sweef University
- 21) The effect of material environmental element in consumers satisfaction in a five star hotels in Amman. *The Environmental and Trading Studies*. Suez Canal University
- 22) The effect of specialization at Jordan cement factories in its performance/ published in *The Accounting Knowledge Journal/* trading college/ Eien Shams University
- 23) The effect of developing the new strategies of the electronic trading in the competitive feature. *The Financial and Trading Studies*. Bani sweef university
- 24) The effect of strategic involvement in the financial performance in the company, applicable study in some Jordanian companies which are involved in strategic involvement experience. *Trading College Journal*. Al-Mansoorah University
- 25) The effect of information technology in the financial performance. *European Scientific journal*
- 26) The effect of electronic trading strategies in the competitive feature. *International Journal of Applied Science and Technology*

University Committees

- 1) Finance committee
- 2) Faculty Graduate committee
- 3) Graduate council
- 4) Promotion committee
- 5) Program prospectus committee
- 6) Scientific committee of the conference of faculty of arts
- 7) Disciplinary academic appeal board
- 8) Scientific research council

Arbitration of a doctoral thesis

- 1) An appraisal of financials performance of commercial bank in Palestine (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)
- 2) Study on organizational culture and it's impact on the performance of employees in the banking sector in Delhi. submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India
- 3) Impact of information technology on retail service productivity. submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India
- 4) Impact of celebrity endorsements on consumer brand preference for soft drinks in selected destinations of uttar Pradesh, Aligarh Muslim university ,India.
- 5) Performance and profitability analysis of commercial banks in Jordan (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)

- 6) Enhancing employee engagement through performance management a study of select Indian IT companies (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)
- 7) A study of responsibility of external auditor under digital ERA (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)
- 8) Impact of organizational justice on employees performance : A case study of kendriya (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)
- 9) Organizational justice and employees performance (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)
- 10) Enlacing employee engagement through performance management A study of select Indian IT companies (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)
- 11) Impact of information technology on retail service productivity (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)
- 12) Growth and development of cultural & heritage tourism in Uttar Pradesh :A case study of selected places (submitted for the award of PhD in department of commerce ,Aligarh Muslim university ,India)

Research Arbitration

- 1) Impact of external green marketing mix on customer satisfaction :study of Jordanian green consumer . no 2019-03-6944. Al-Hussein Bin Talal University journal.
- 2) The impact of external debt on foreign reserves in Jordan : econometric study (1980-2013) no 2016-03-421. Al-Hussein Bin Talal University journal.
- 3) The impact of the use of human resources information systems according to the theory of acceptance of technology on the efficiency of human resources management in Jordanian public institutions . 2017-03-664 Al-Hussein Bin Talal University journal.
- 4) The impact of the implementation of the training strategy on the performance of human resources"Applied Study: Jordanian Meteorological Department 2018_03-724 . Al-Hussein Bin Talal University journal.
- 5) The right of the employer (universities - research centers) as an indicator in the evaluation of patents registered in Jordan during the period of time (2007-2016) 2017-03-625 Al-Hussein Bin Talal University journal.

Teaching the following workshops at the national centre:

- 1) Work pressure/ change management/ re-engineering management.
- 2) Management and organization time.
- 3) Crisis management.
- 4) Preparing reports and writings.
- 5) Team management.
- 6) Decision making management.
- 7) Strategical management.
- 8) Solving and analysing in strategical planning.
- 9) Following and evaluating projects.
- 10) The management leadership
- 11) Solving and analysing problem.

Workshops

Computer courses for one year, cultural centre/ Jeeboor/India 1999.

Personal skills

Information technology, professional in using internet.

Excellent communicator.

Languages

- 1) Arabic (writing and speaking) excellent.
- 2) English (writing and speaking) excellent.
- 3) Indian (speaking) excellent.

Lectured from 2006 and still at this date teaching the following courses:

NO	course	NO	course
1.	Business management principles	16.	Organization theory
2.	Financial management principles	17.	International financial management
3.	Marketing principles	18.	Insurance management
4.	Middle financial management	19.	Credit financial management
5.	Financial analysing	20.	Banking marketing
6.	World currencies management	21.	Tourism marketing
7.	Management of local banking processes	22.	Marketing buildings management
8.	Financial marketing	23.	Bank management
9.	Management of world banking processes	24.	Islamic banking processes management
10.	International financial organization	25.	Organizational behaviour
11.	Storage and buying management	26.	Management communication
12.	Development management	27.	Micro economy principles
13.	Change management	28.	Management of small projects
14.	Research courses in management	29.	International business management
15.	Crisis and negotiation management	30.	Seminar in management
		31.	General finance