

DR. FIRAS J. AL-SHAKHSHEER

DEPARTMENT OF TOURISM AND HOTEL MANAGEMNT • PETRA COLLEGE FOR TOURISM AND
ARCHAEOLOGY • AL-HUSSEIN BIN TALAL UNIVERSITY • P.O BOX: (20) MA'AN, JORDAN

PERSONAL INFORMATION

- Date of Birth: 9th of March 1978
- Nationality : Jordanian
- Cell phone : +962-775708942
- E-Mail : Alshakhsheer.F.J@gmail.com

EDUCATION

- **The University of Lincoln- U.K** (2006-2011)
Ph.D. Financial Management/Hotel Financing and Accounting; Lincoln Business School. **Thesis:** "Financial Structure Decisions of Private Hotels: Evidence from Jordan".
- **Yarmouk University- Jordan** (2000-2003)
MSc. Business Administration; Faculty of Economics and Administrative Sciences. **Dissertation:** "Performance Evaluation Process in Jordanian Commercial Banks:
- **Yarmouk University- Jordan** (1996-2000)
BSc. Business Administration; Faculty of Economics Administrative Sciences, BSc. **Dissertation:** "Strategic Planning in Commercial Banks: Evidence from Jordan".

ACADEMIC EXPERIENCE

- **Al-Hussein Bin Talal University** 2011- To Date
Finance & Accounting Lecturer
Associate Professor Ma'an, Jordan
- **University of Jordan** 2004- 2005
Lecturer of Quantitative Analysis
Teaching Assistant Amman, Jordan
- **Yarmouk University** 2000-2003
Research Assistant Irbid, Jordan

PROFESSIONAL EXPERIENCE

- **Al-Hussein Bin Talal University** 2018 – To Date
Head of Hotel and Tourism Services Mgnt. Ma'an, Jordan
 - **Al-Hussein Bin Talal University** 2015 – 2016
Head of Hotel and Tourism Services Mgnt. Ma'an, Jordan
 - **Qwara Ceramics Factory** 2004 –2004
Marketing & Sales manager Amman, Jordan
 - **Laurel Furniture Mfg. Est.** 2000- 2003
Sales Supervisor Irbid, Jordan
-

RESRACH, CONFERENCES & WORKSHOPS

- Al-Shakhsheer, F.J., Habiballah, M., Al-Ababneh, M. & Al-Sabi, S. (2017). Financial Implications of Competitive Pricing Strategies: Evidence from the Jordanian Hotel Industry. *Business Management Dynamics*. Vol.7, No.5, pp. 16-26.
- Al-Shakhsheer, F.J., Habiballah, M., Al-Ababneh, M. & Alhelalat, J. (2017). Improving Hotel Revenue through the Implementation of a Comprehensive Dynamic Pricing Strategy: A Conceptual Framework and Empirical Investigation of Jordanian Hotels. *Business Management Dynamics*. Vol.7, No.6.
- Habiballah, M., Al-Shakhsheer, F.J. & Al-Ababneh, M. (2017). Restaurant Employees' Food Handling Practices in Irbid City, Jordan. *Journal of Tourism and Hospitality Management*. Vol.5, No.1, pp. 81-89.
- Al-Ababneh, M.; Al-Sabi, S., Al-Shakhsheer, F.J. & Masadeh, M. (2017). The Influence of Employee Empowerment on Employee Job Satisfaction in Five-Star Hotels in Jordan. *International Business Research*, Vol.10, No.3, pp. 133-147.
- Al-Ababneh, M., Masadeh, M., Al-Shakhsheer, F.J. & Habiballah, M. (2018). The Impact of Internal Service Quality on Job Satisfaction in the Hotel Industry, *Research in Hospitality Management*, Vol. 8, No. 1, pp. 55-62.
- Habiballah, M., Al-Shakhsheer, F.J., Al-Sabi, S., Masadeh, M. (2018). Food Safety Training: A Study of Food Handlers Working in Hotels in the North of Jordan. *European Scientific Journal*, Vol.14, No.26, pp. 127-148.
- Al-Ababneh, M., Al-Sabi, S., Al-Shakhsheer, F.J., Habiballah, M. (2018). Mediating Role of Empowerment between Total Quality Management and Service Recovery Performance in the Hotel Industry. *Journal of Spatial and Organizational Dynamics*, Vol. VI, Issue 3, pp. 286-313.
- Al-Shakhsheer, F., (2015). Tourism Risk Fund and Its Applicability in the Jordanian Tourism Industry. National Tourism Risk Fund. Workshop (Member of Organizing Committee). Feb., 2015. Petra Faculty for Tourism and Archeology. Al-Hussein Bin Talal University.
- Al-Shakhsheer, F., (2009). Hotel Underinvestment in Jordan: An Empirical Explanation from a Financing Structure-Choice Perspective. PhD Networking Conference: Exploring Tourism Issues in PhD Research. June, 2009. University Of Nottingham.

LANGUAGES

- Fluent in Arabic; writing, reading and speaking (Native).
- Fluent in English; writing, reading and speaking.

RESEARCH INTERESTS

Hotel Revenue Management, Corporate Accounting and Finance, Hotel Investment and Financing, Hotel Human Resources Management, F&B Management, Tourism Economics and Statistics.